



**CASE STUDY**  
HEALTHCARE



**UNIVERSITY HEALTH CENTER  
ADOPTS CONFIGURABLE,  
MODERN SOLUTION FOR  
RECORDS MANAGEMENT**

How a university health sciences center ensured compliance with a modern, cloud-based solution that was built for growth

## CHALLENGE

A US University health sciences center was looking to upgrade its legacy software platform. Outdated and ineffective, the client was searching for a solution to remedy the following challenges:

- **Limited flexibility** - legacy system had only a limited amount of fields and lacked additional configuration options
- **Information in legacy system** - system didn't provide the functionality the team wanted
- **System was not intuitive** - this negatively affected user productivity

## SOLUTION

To solve these challenges, the health sciences center decided to implement Infolinx to manage the lifecycle of its important records and documents.

The client selected Infolinx to meet its key solution requirements: configurable, scalable, and secure. Infolinx designed and implemented a cloud-based solution, compliant with HIPAA, including securing access to any PHI contained in university documents.

### CASE STUDY:

UNIVERSITY HEALTH SCIENCES



## BENEFITS

- **Unified records management** process, all records are tracked and managed through one, cloud-based application
- **Configurable options** allowed the client to name and configure tables and metadata fields during the application build
- **Automated retention** management capabilities, client can add as many retention schedules as needed
- **Secure and timely access** to records
- **Regulatory compliance** with security features and complete, permanent audit trail for all activity in the application

# 89

Number of different departments records can be classified under

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# 199

# of time-based retention schedules now automated with Infolinx

## MEETING THE NEEDS OF UNIVERSITY HEALTH SCIENCES

From grants and research proposals to student records, university health sciences centers create, manage, and audit a multitude of information at any given time.

This client needed a solution that could be customized to show the departments, college names, and retention schedules that were unique to them. In addition, they needed a web-based system that would allow users to track the exact location, down to the aisle, shelf, and box number of any record in their onsite records facilities.

The client was very satisfied with how Infolinx was able to meet their records and information management needs, especially with the available customization options and security of their cloud-based application.